



School Closure - Help

A lot has changed since last week when I posted my message about preparing for school closures. Hopefully that was helpful, but the closures came much faster than I anticipated. Online courses, such as **Super Star Online** have become even more important than ever. The closures may last for several weeks, so it becomes more important that schools work with parents to provide good online educational services. We want to do everything we can to help during this national crisis.

In this message, I want to:

1. Offer some help for those who are trying to help parents get their kids online with Super Star Online.
2. Offer some help to schools who **do not** have a subscription to Super Star Online, but would like to use Super Star Online during this crisis.
3. Offer some help to parents who are homeschooling their kids or have kids who don't attend a school with a subscription to Super Star Online.

School Closures - Getting Parents Online

For Our Super Star Online Customers: these suggestions help you make sure that your kids and teachers have access to Super Star Online. I suggest that you forward this to all of your teachers who may need to help their parents get online with Super Star Online. Please make sure that your teachers have an account so they can monitor the progress of their students.

1. Link, User Name, Password: Make sure that your students and their parents have your schools **link** to Super Star Online and that they have their **user name and password**.

Now that school is closed, this is more difficult and how you do this will depend on your communication system with parents. My first suggestion is that you put the link for your school on the school's web site (if you haven't already done this). This will help avoid the confusion some parents have when typing the link, HM2L is sometimes confused for HM21 (HM twenty-one).

How you communicate the user name and password is a little more difficult. If you are able to e-mail to parents, that might be the best method. If you are able to send mail to the parents, you can prepare a letter to the parents and send this information home. We have a sample letter in English and Spanish at:

<https://helpme2learn.com/support/faq>. Ask the parents to test logging into Super Star Online and ask that the student complete at least one activity. This will allow the teacher to verify that the student was able to complete the assignment. This letter might also

contain information about what assignments you expect the students to do.

Please let me know if you would like me to create a newsletter that you could forward to parents. I don't know how many of you have the capability of forwarding e-mails to parents or how helpful this might be: dan@helpme2learn.com .

I am repeating our information about accessing the reports below.

One of the best methods for communication with parents is the use of teacher pages on the school web site. Teachers can post assignments and links for the parents. If you don't use this now, it might be something for the future.

I sometimes have parents calling asking for help to get on the courses. I am able to help parents find the user name of their child, in most cases, I can't help them with their password. Our secure system does not allow me to access passwords. If I did the import for your school, then I have access to the passwords. If not, you might want to email me what you use for passwords.

2. Help Getting Students Online: Almost all families now have some kind of access to the Internet. If not, they may be able to use public hotspots or phone hotspots. We have been working on converting our courses to HTML5 so they can be used on almost any computer or device (we are currently experiencing a problem caused by a recent Chrome update, but expect that to be fixed soon). A high-speed connection is always better, but our courses will work on a phone connection.

Our courses come in two formats: HTML5 courses and Flash courses. See the Common Grade Levels for Super Star Online courses table at the bottom to identify the format of the courses.

HTML5 Courses: Our HTML5 courses can run on almost any computer, tablet or phone. These courses are marked by a tablet icon on the bottom right of the course icon. These courses are the courses for younger students. These courses should run without any problems, but if you are experiencing a problem with them loading, we suggest that you use another browser. See the list below showing which courses are HTML5.

News: We are about 95% finished converting **Games of Math 1** to HTML5. We plan to make the HTML5 version available sometime next week, but there are a few screens that are incomplete and will be marked by placeholders. The Flash version should run, if the user has a browser that supports Flash. Otherwise, the HTML5 version will run.

Flash Courses: Our courses that are still Flash courses need a computer to run (they will not run on tablets or phones). Over the last few months, Chrome and other browsers have made it more difficult to run Flash. We recommend that you try other browsers, instead of Chrome, but if you want to use Chrome, we found a way that works very well.

You should install and enable the free ***Automated Flash Site Enabler*** extension for the Chrome Browser (this is easy to do). To install the Automated Flash Site Enabler:

1. Go to the Chrome webstore: <https://chrome.google.com/webstore>
2. Search for: automated flash site enabler -look for green circle with

check (Lite)

3. Install

4. Our URL should show as URL2: <https://superstar.hm2l.com/>* - save

5. Go to your Super Star Online site and open Games of Math 3 (or any of our courses that require Flash - those that do not have the tablet icon in the lower right corner of the course icon)

If there is still a problem running our Flash courses from a computer, please use this link to check Flash: <https://helpx.adobe.com/flash-player.html>

You can also access our support page at: <https://helpme2learn.com/support/faq>

You can also call me at 800-460-7001 from 9AM to 9PM PST (cell 760-419-7216) or e-mail: dan@helpme2learn.com

I will do everything I can to help transitioning to online as easy as possible. I know that this is not easy for many of you.

I wish all of you, your students, staff and family health and safety during this challenging time.

Student Reports

Here is a reminder of the reports that we have available and how to access them.

Site Administrators: login with your site administrator user name and password. Click on Reports on the brown button bar near the top. You can view (and print) the course usage report which will show how many minutes each of the courses are being used by each class.

Scroll down and you can view the classes and courses. Click on a course to view the summary report for that course that shows the student's names and their progress in the course.

Teachers: You can view a student's progress by having them click on the star at the bottom of screen to go to the Super Star page. From the Super Star page, you can view the stars they have earned, the speed round scores, the lesson view progress, and the details view.

Teachers, login with your teacher account. Click on Reports on the brown button bar near the top. You can view (print) the course usage report which will show how many minutes each of the courses are being used in your class.

Scroll down and you can view the courses being used in your class. Click on a course to view (print) the summary report for that class that shows the student's and their progress in the course. If a student has earned a Silver or Gold Star Certificate of Achievement, you can click on the print button to print their certificate. Click on the Details button to view (print) a detailed report of the student's progress.

From the Student Management screen, teachers can click on the Class Test Report button to view (print) a pre-test and post-test report. Click on the Details button by a student's name to view (print) a detailed report for that student.

Our reports are easy to read and understand. We believe that the teacher is best suited to interpret the reports and take the appropriate action, if needed.

If you have any questions about these features, please feel free to contact me.

I created a special YouTube movie tutorial to cover these features at: <https://youtu.be/jMM2kKEQsBo>

You can also read more about these features and many others from our Teachers & Admins Resources course at: <https://superstar.hm2l.com/teach/>. User name: teach, password: star.

We also have a User's Guide and Lesson Plan available for each course at the bottom of: <https://helpme2learn.com/school/features>.

Help for Schools Without a Subscription to Super Star Online

We want to help our customers, but we want to extend that help to any school that needs Super Star Online to provide online courses for their students. No obligation, even if you are using resources from other companies as well.

We offer a 60-day free subscription of Super Star Online to any school of any size. This free subscription includes all of our courses for all of the PreK to grade 5 students at your school. We will help you get started. You can have a personalized site with your students and grades or you can have a generic site with numbers used for login. If you use Clever, we can set up a Clever site for you.

All 60-day free subscription will end on June 30, 2020.

To start your free subscription, click on this e-mail request: [Request for a Free 60-day School Subscription](#). Or call 800-460-7001 (9AM to 9PM PST. You must be a teacher or staff member of a school to make this request. There is no obligation.

More information about Super Star Online is available at: <https://helpme2learn.com/school/online> . On this site you will find more information about our courses and an open link to view the courses.

Please feel free to forward this information to a school that might need it.

Help for Parents and Kids

We want to help parents and kids who homeschool or go to a school that does not have a subscription to Super Star Online.

We offer a 30-day free trial of Super Star Online from our sister site: <https://superstarphonics.com> , From this site, parents can sign up for our **30-days Free Subscription: Super Star Family**

Super Bundle. This free trial subscription does not require a credit card or payment. No obligation.

All of our courses are included in the **Super Star Family Super Bundle.** This subscription can be used by the entire family. It is a self-managed subscription, at the end of the trial parents can stop or continue on this bundle or one of our other bundles.

Should you need any help, we are happy to help.

Common Grade Levels for Super Star Online Courses:

Grade	Course Titles
Pre-K 	Letters and Numbers * Silly Pictures *
Kindergarten 	Letters and Numbers * Silly Pictures * Beginning Reading with Phonics * Silly Sentences * Phonics 1a - Vowel Sounds * Phonics 1b - Consonant Sounds * Spanish 1a with Phonics Inglés 1a con Fonética
First Grade 	Beginning Reading with Phonics * Silly Sentences * Phonics 1a - Vowel Sounds * Phonics 1b - Consonant Sounds * Phonics 2a - Intermediate Level * Spanish 1a with Phonics Inglés 1a con Fonética Games of Math 1 - Addition & Money Games of Math 2 - Subtraction & More
Second Grade 	Phonics 2a - Intermediate Level * Phonics 2b - Intermediate Level II Spanish 1a with Phonics Inglés 1a con Fonética Games of Math 1 - Addition & Money Games of Math 2 - Subtraction & More Games of Math 3 - Multiplication
Third Grade 	Phonics 2b - Intermediate Level II Language Arts Review 3a - Advanced Level Language Arts Review 3b - Advanced Level II Games of Math 1 - Addition & Money Games of Math 2 - Subtraction & More Games of Math 3 - Multiplication
Fourth Grade 	Phonics 2b - Intermediate Level II Language Arts Review 3a - Advanced Level Language Arts Review 3b - Advanced Level II Games of Math 3 - Multiplication Games of Math 4 - Division & Fractions
Fifth Grade and higher 	Language Arts Review 3a - Advanced Level Language Arts Review 3b - Advanced Level II Games of Math 3 - Multiplication Games of Math 4 - Division & Fractions
Teacher and Admins	Teacher and Admins Resources* Super Star Movies*

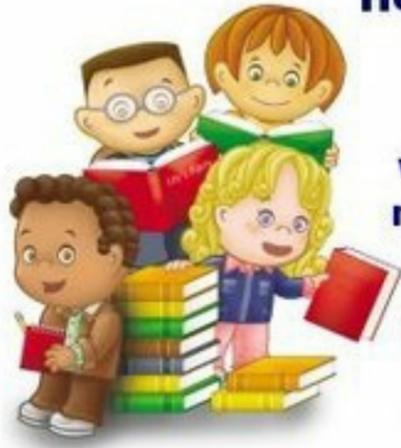
Note: courses marked with * are compatible on iPad and Android devices.
 You can download our free Super Star Online app at: <http://helpme2learn.com/school/apps>



Help Me 2 Learn Company
 toll free: 1-800-460-7001
 sales@helpme2learn.com
 www.helpme2learn.com
 30-day free trial for schools

Need a Quote?

If you need a written quote, I would be happy to provide one for you. Send me a request for a quote to: dan@helpme2learn.com . Let me know if I can help in any way. We appreciate your business.



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